

## REFUND AND CANCELLATION POLICY

## **Eva Stefani**

## **PAYMENT**

Payment for services is due upon booking.

## **REFUND AND CANCELLATION POLICY**

No refunds will be available after the session/package commences.

- Upon commencement of the session/package, it is understood and agreed that there is no entitlement to any refund of fees or other charges paid to Eva Stefani and all outstanding payments will be fully paid by you no later than the specified date.
- Cancellation up to 48 hours days prior to session date and time will result in fees being refunded.
- Cancellation after 48 hours to session date and time will result in the forfeiture of the fees paid.
- In cases of cancellation of a session by Eva Stefani, a full refund will be given.
- Refunds in special circumstances will be considered on a case-by-case basis at the total discretion of Eva Stefani.

If you have any queries or complaints regarding our Refund and Cancellation Policy, please contact us at:

help@evastefani.com.au M: 0411 927 653 Monday – Friday | 08:00 - 17:00 Sydney, NSW